

# Field Technician

## **Job Summary:**

The Field Technician position performs tasks involved in the installation, startup, service, and maintenance of the company's generators. This includes troubleshooting, mechanical repairs, wiring, and use of tools and diagnostic equipment. The position follows standard work methods and practices safe work habits to ensure efficient workflow.

## **Duties/Responsibilities:**

- Performs work as assigned by department supervisor.
- Performs general maintenance (setting valves, oil changes, fluid checks, and other related tasks).
- Provides service and customer support during field visits.
- Performs skills including, but not limited to, mechanical, electrical, pneumatic, and hydraulic troubleshooting and repair of units.
- Uses computer for diagnostic programs, reports, and communication.
- Reads and interprets equipment manuals and work orders to perform required maintenance and service.
- Performs visual inspections.
- Operates power washer.
- Tracks maintenance on schedule boards; plans repairs and timelines for completion.
- Meets or exceeds equipment service demands.
- Notifies supervisor of any mechanical or parts issues.
- Documents actions by completing forms, reports, logs, and records; maintains accurate databases.
- Operates vehicle in a safe manner.
- Maintains a clean and safe work environment.
- Performs other duties as assigned.

## **Job Requirements:**

- Must provide your own hand and power tools.
- Must have a basic knowledge of Ohms Law and Power Formula.
- Must have a working knowledge of generators and engines.
- Mechanically inclined with excellent problem-solving skills.
- Excellent verbal and written communication skills.
- Thorough understanding of parts and mechanical systems.
- Proficient with Microsoft Office Suite or related software programs.
- Organized with attention to detail.
- Works well independently and with others.

- Excellent time management skills.
- Must have a valid driver's license and clean MVR.

**Position Type/Expected Hours of Work:**

- Full-time
- Typical hours of work: Monday – Friday; 7 a.m. to 5 p.m.
- Overtime, weekend, and call-out hours as necessary

**Required Education and Experience:**

- High school diploma or GED.
- One or more years of previous mechanical experience is preferred.

**Physical Requirements:**

- Must be able to bend, stretch, kneel, squat, and climb to perform.
- Must have manual dexterity to manipulate hand and power tools.
- Must be able to lift 50 pounds at a time.
- Must be able to work safely in a noisy area with many odors present.
- Must have enough vision to inspect repair work.
- Must be able to work outdoors in all weather conditions.